



### Inspection Report

(b) (6), (b) (7)(C)

Customer ID: (b) (6), (b) (7)(C)

Certificate: (b) (6), (b) (7)(C)

Site: 001  
(b) (6), (b) (7)(C)

Type: ROUTINE INSPECTION

Date: 03-APR-2017

**2.40(b)(2) DIRECT REPEAT**

#### **ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).**

Eight chinchillas had health problems that had not been addressed by the facility. The facility has not reported these problems to the attending veterinarian:

- A beige female (GROS 639) had been treated for an abscess under its chin by the facility. During inspection the area of the abscess appeared swollen. On closer examination, we found that the chinchilla's collar was encrusted with matted fur and its tissue appeared swollen and encrusted around the collar. The licensee gently removed the collar and there was an open sore around most of the neck where the collar had been. The sore had a pale liquid discharge mixed with a pale granular-type discharge in it and had a strong putrid odor.
- A black female (GROS 204) had a red, hairless swollen area under her chin.
- A beige male (GROS 331) had both eyes swollen shut with hair loss around the eyelids. A pale discharge came out from under the eyelids when the licensee touched the eyelids.

Indirect non-compliances:

- A beige female's (eartag# GROS 245) left eye was crusted shut with a pale crusted material.
- A white chinchilla with cage card 10-25-16 had an open wound on its back. The licensee reported that it was purchased with a wound and they have been treating it; however the attending veterinarian has not been consulted on the treatment for the wound.
- A black/silver male (cage card C323) was squinting its right eye. The eyelids were observed to have some hair loss and appeared swollen and had some discharge towards the front part of the eye.
- A beige female's (eartag# GROS 311) right eye was sealed shut with a pale material.
- A white female's (no ID) had a pale discharge towards the front of its left eye.

\*\*\*Untreated medical problems such as what was seen in the affected chinchillas cause unnecessary prolonged pain and if the chinchilla's condition is contagious it can cause more chinchillas in the building to get sick. The facility must have the attending veterinarian evaluate each of these animals and treat them as directed by the

**Prepared By:**

WELCH SCOTT, VMO    USDA, APHIS, Animal Care

**Date:**  
18-APR-2017

**Title:** VETERINARY MEDICAL OFFICER 6046

**Received By:**

(b) (6), (b) (7)(C)

**Date:**  
18-APR-2017

**Title:** OWNER  
17-06893\_000001



### Inspection Report

---

veterinarian.

**2.40(b)(3) DIRECT REPEAT**

**ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).**

While we were searching for animals cited on the February 8, 2017 inspection report to confirm if they have received veterinary treatment; we identified 7 different chinchillas with health problems that need treatment. The facility had identified about 20 animals with health problems prior to inspection and reported treating them; however these 7 chinchillas listed below have health problems that had not been identified and were not being treated:

- A beige female (GROS 639) had its collar encrusted by its own fur and tissue and had a putrid odor from the sore around the collar.
- A black female (GROS 204) had a red, hairless swollen area under her chin.
- A beige male (GROS 331) had both eyes swollen shut with hair loss around the eyelids.
- A beige female's (eartag# GROS 245) left eye was crusted shut with a pale crusted material.
- A black/silver male (cage card C323) right eyelids had hair loss and appeared swollen and had some discharge towards the front part of the eye.
- A beige female's (eartag# GROS 311) right eye was sealed shut with a pale material around the eyelids.
- A white female's (no ID) left eye had a pale discharge towards the front of its left eye.

Adequate daily observations are needed to promptly identify health problems so that the affected animal can be treated. The facility must refine the methods of daily observations so that any animal with a health problem can be treated per the attending veterinarian's instructions.

**3.125(d) REPEAT**

**FACILITIES, GENERAL.**

There was a large buildup of soiled excreta in the middle gutter at the far east end of the middle room of the facility. In the immediate vicinity of this waste buildup there were strong odors where 8 chinchillas are housed above the buildup. This buildup of material and foul odors can cause animals to get sick. The facility must not allow excreta to excessively accumulate and must eliminate the excessive buildup waste often enough to minimize vermin infestation, odors, and disease hazards.

A deceased chinchilla (cage card Z32) was observed within an enclosure with live chinchillas housed on both sides of it. The deceased chinchilla was bloated, had peeling skin, a strong odor, and its limbs were stiff. These observations suggest it had been there for more than a day. Dead animals must be disposed of promptly to prevent

---

**Prepared By:**

WELCH SCOTT, VMO     USDA, APHIS, Animal Care

**Date:**  
18-APR-2017

**Title:** VETERINARY MEDICAL OFFICER 6046

**Received By:**

(b) (6), (b) (7)(C)

**Title:** OWNER  
17-06893\_000002

**Date:**  
18-APR-2017



## Inspection Report

---

attraction of pests and prevent spread of disease to other animals around the enclosure. Ensure dead animals are removed promptly from animal housing areas on a daily basis.

### 3.131(a) REPEAT

#### SANITATION.

At least two enclosures had an excessive accumulation of wet food material around the water sipper valve. An excessive accumulation of feces can increase animals' risks for disease and does not provide for their comfort. Enclosures must be cleaned out as often as necessary to minimize excessive accumulations of soiled material.

This inspection and exit interview were conducted with the licensee.

End of report.

#### Additional Inspectors

Wilken Kevin, Animal Care Inspector

---

#### Prepared By:

WELCH SCOTT, VMO      USDA, APHIS, Animal Care

Title: VETERINARY MEDICAL OFFICER 6046

#### Date:

18-APR-2017

#### Received By:

(b) (6), (b) (7)(C)

Title: OWNER  
17-06893\_000003

#### Date:

18-APR-2017



Cust No	Cert No	Site	Site Name	Inspection
(b) (6), (b) (7)(C)	(b) (6), (b) (7)(C)	001	(b) (6), (b) (7)(C)	03-APR-17

Count	Species
000908	CHINCHILLA (DOMESTICATED)
<b>000908</b>	<b>Total</b>



CFR : 2.40(b)(2)

CFR : 2.40(b)(3)

---

**Photographer:** KEVIN WILKEN

**Date and Time:** 03-APR-17

**Inspection No:** 2016082568189991

**Description:**

Female beige chinchilla (GROS 639); top area of its neck after removal of collar;

**Certificate:** (b) (6), (b) (7)(C)

**Legal Name:**

(b) (6), (b) (7)(C)

iquid and  
granular-type discharge.



CFR : 2.40(b)(3)

---

**Photographer:** KEVIN WILKEN

**Date and Time:** 03-APR-17

**Inspection No:** 2016082568189991

**Description:**

Female beige chinchilla (GROS 639); right side of its neck after removal of collar; liquid and granular-type discharge.

**Certificate:** (b) (6), (b) (7)(C)

**Legal Name:**

(b) (6), (b) (7)(C)



CFR : 2.40(b)(3)

CFR : 2.40(b)(2)

---

**Photographer:** KEVIN WILKEN

**Date and Time:** 03-APR-17

**Inspection No:** 2016082568189991

**Description:**

A red, hairless swollen area under the chin of black female chinchilla with eartag GROS

**Certificate:** (b) (6), (b) (7)(C)

**Legal Name:**

(b) (6), (b) (7)(C)



CFR : 2.40(b)(2)

CFR : 2.40(b)(3)

---

**Photographer:** SCOTT WELCH

**Date and Time:** 03-APR-17

**Inspection No:** 2016082568189991

**Description:**

Male beige chinchilla with eartag GROS 331; his right eye was swollen shut, with hair loss around the eyelids. A pale discharge came out from behind the eyelids when handled by owner as seen in this picture.

**Certificate:** (b) (6), (b) (7)(C)

**Legal Name:**

(b) (6), (b) (7)(C)





CFR : 2.40(b)(2)

CFR : 2.40(b)(3)

---

**Photographer:** KEVIN WILKEN

**Date and Time:** 03-APR-17

**Inspection No:** 2016082568189991

**Description:**

Female beige chinchilla (GROS 639); area of its right neck seen crusted around collar; chin observed to be swollen.

**Certificate:** (b) (6), (b) (7)(C)

**Legal Name:**

(b) (6), (b) (7)(C)



CFR : 2.40(b)(2)

CFR : 2.40(b)(3)

---

**Photographer: SCOTT WELCH**

**Date and Time: 03-APR-17**

**Inspection No: 2016082568189991**

**Description:**

Male beige chinchilla with eartag GROS 331; his left eye was swollen shut, with [REDACTED] eyelids a discharge came out from behind the eyelids when handled by owner as seen in this picture.

**Certificate** [REDACTED]

**Legal Name:**

[REDACTED]



CFR : 2.40(b)(2)

CFR : 2.40(b)(3)

---

**Photographer:** KEVIN WILKEN

**Date and Time:** 03-APR-17

**Inspection No:** 2016082568189991

**Description:**

Female beige chinchilla's left eye (ID GROS 245); seen after licensee opened eye; pale crusted material around the eye had it sealed shut.

**Certificate:** (b) (6), (b) (7)(C)

**Legal Name:**  
(b) (6), (b) (7)(C)



CFR : 2.40(b)(2)

CFR : 2.40(b)(3)

---

**Photographer:** KEVIN WILKEN

**Date and Time:** 03-APR-17

**Inspection No:** 2016082568189991

**Description:**

GROS 245's left eye was sealed shut with a pale crusty material around it.

**Certificate:** (b) (6), (b) (7)(C)

**Legal Name:**

(b) (6), (b) (7)(C)



CFR : 2.40(b)(2)

---

**Photographer:** SCOTT WELCH

**Date and Time:** 03-APR-17

**Inspection No:** 2016082568189991

**Description:**

Chinchilla (no ID, tag says Born 10/25/16) with an open wound on its back. Licensure (b) (6), (b) (7)(C) but hasn't sought veterinarian guidance.

**Certificate:** (b) (6), (b) (7)(C)

**Legal Name:** (b) (6), (b) (7)(C)



CFR : 2.40(b)(2)

---

**Photographer:** SCOTT WELCH

**Date and Time:** 03-APR-17

**Inspection No:** 2016082568189991

**Description:**

Chinchilla (no ID, tag says Born 10/25/16) with an open wound on its back. Licensee reports treating but hasn't sought veterinarian guidance.

**Certificate:** (b) (6), (b) (7)(C)

**Legal Name:**

**DAN MOULTON**



CFR : 2.40(b)(2)

CFR : 2.40(b)(3)

---

**Photographer:** SCOTT WELCH

**Date and Time:** 03-APR-17

**Inspection No:** 2016082568189991

**Description:**

Right eye of black/silver chinchilla with cage card CS323 had some swelling, hair

**Certificate:** (b) (6), (b) (7)(C)

**Legal Name:**

(b) (6), (b) (7)(C)

discharge

toward the from of the eye.



CFR : 2.40(b)(2)

CFR : 2.40(b)(3)

---

**Photographer:** SCOTT WELCH

**Date and Time:** 03-APR-17

**Inspection No:** 2016082568189991

**Description:**

Right eye of female beige chinchilla (ID GROS 311) was sealed shut and had a pale material in and around it.

**Certificate:** (b) (6), (b) (7)(C)

**Legal Name:**

(b) (6), (b) (7)(C)





CFR : 2.40(b)(2)

CFR : 2.40(b)(3)

---

**Photographer:** KEVIN WILKEN

**Date and Time:** 03-APR-17

**Inspection No:** 2016082568189991

**Description:**

A white female chinchilla (no ID) had a pale discharge towards the front of its left eye.

**Certificate:** (b) (6), (b) (7)(C)

**Legal Name:**

(b) (6), (b) (7)(C)



CFR : 3.131(a)

---

**Photographer:** KEVIN WILKEN

**Date and Time:** 03-APR-17

**Inspection No:** 2016082568189991

**Description:**

Looking down on the enclosure floor with excessive accumulation of soiled food material. valve can be seen towards the bottom of the picture, a metallic object just level with the soiled material.

**Certificate:** (b) (6), (b) (7)(C)

**Legal Name:** (b) (6), (b) (7)(C)



CFR : 3.125(d)

---

**Photographer:** KEVIN WILKEN

**Date and Time:** 03-APR-17

**Inspection No:** 2016082568189991

**Description:**

Large buildup of soiled excreta in middle gutter, seen from north side of building. 8 ed directly above the excreta in the gutter.

**Certificate:** (b) (6), (b) (7)(C)

**Legal Name:**

(b) (6), (b) (7)(C)



CFR : 3.125(d)

---

**Photographer:** SCOTT WELCH

**Date and Time:** 03-APR-17

**Inspection No:** 2016082568189991

**Description:**

A closer image of the large buildup of soiled excreta in the middle gutter.

**Certificate:** (b) (6), (b) (7)(C)

**Legal Name:**

(b) (6), (b) (7)(C)